



**RHB INSURANCE BERHAD**  
(38000-U)

28 October 2005

Managing Director  
ATCEN Sdn Bhd  
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*Dear Mr. Ernie Chen,*

## **CUSTOMER FOCUSED SELLING SKILLS & BUSINESS WRITING SKILLS**

We would like to congratulate your team for conducting a truly excellent courses for our executives. We wish to commend your trainers for their energy, creativity and enthusiasm in transforming these courses into a powerful learning program and invaluable experiences for them.

We would like to thank you for an excellent presentation of the course. We have no hesitation in recommending your team to any parties who wish to consider running an in-house course with you.

Yours sincerely,  
**RHB INSURANCE BERHAD**

**RABIATUS ABD WAHAB**  
Assistant Manager, Human Resource