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18 November 2005

ITApps Sdn Bhd
Suite 1706, 17th Floor,
Wisma Lim Foo Yong
Jalan Raja Chulan
50200 Kuala Lumpur

Attention: Ernie Chen – Group Managing Consultant

Dear Ernie Chen,

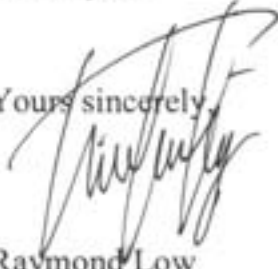
A Thank You Note

It has been a great pleasure to work with ATCEN, an expert in providing human performance, business consulting and business process outsourcing services in the area of customer contact management.

With customer satisfaction being its priority, ATCEN continuously seek to deliver only the highest standards in training and consultancy.

We value your utmost professionalism in providing excellent service and invaluable assistance in our recent project. With a friendly and professional business relationship forged over the years, we would certainly recommend your services to others and we look forward to many more years of cooperation.

Thank you.

Yours sincerely


Raymond Low
Senior Manager – ITApps Sdn Bhd