

Our reference: FXM/CSD/05-10

28th October 2005

Managing Director
ATCEN SDN BHD
Lot C-103A, Perdana Condo-Business Suites
Jalan PJU 8/1, Damansara Perdana
47820 Petaling Jaya

Attention to: Mr. Ernie Chen

Dear Mr. Ernie Chen,

A NOTE OF APPRECIATION

We highly appreciate the contribution of your company to Fuji Xerox Malaysia. Your workshops done for more than 250 over staffs at Awana Genting recently were very successfully done.

It is a great pleasure for my people to work with your team who are very focused and professional in their work. The ATCEN team has it all, your team of excellent trainers has definitely rendered invaluable assistance to motivate our staffs to fully participate and acquire whatever intended knowledge. Although our different teams had individual characteristics and objectives, your trainers were excellent in molding them together and eventually were successful in building a uniform team, which was our intended objective. Our "Customer First Mindset" was also projected effectively in these trainings.

The targets and objectives given to your team were successfully implemented to all our staff members at the end of the training sessions. Your team was also able to implant the teamwork spirit among the staffs, which is very crucial to our business needs. At end of the day, the morale of all the staffs who participated was extremely high, this impressed our President to a great extend that he wants to continue these programs in the future with your company.

We sincerely appreciate the commitment, responsiveness and the business ethics of your company. We would definitely engage your company for our future training needs and would also recommend your training programs to others.

Finally we would like to thank you and your staffs for a job well done and we look forward to many more assignments in the future.

Thank You.

Yours sincerely,
for FUJI XEROX ASIA PACIFIC PTE. LTD



Gopalan Thangasamy
Senior Manager
Customer Service Division