



10 August 2010

ATCEN Sdn. Bhd.
D-05-12, Ritze Perdana Business Centre
Jalan PJU 8/2
Damansara Perdana
47820 Petaling Jaya Selangor

Dear Ken,

LETTER OF APPRECIATION

We would like to extend our deepest appreciation to the ATCEN team for organizing such an unforgettable event for our frontliners at Rasa Sayang Resort and Spa, Penang on 3-6 June 2010. It was organized so well that there was no area for improvement and no complaints from the participants.

This first-time-ever event had brought many smiles to our hardworking and deserving staff. This event had also set a high benchmark for our future events, of which we will certainly have ATCEN in mind. We would like to thank you for your endless efforts in making sure this event was a major success. The ATCEN team, particularly Mindie Sai, have been very helpful, patient and responsive to fulfill our needs and requirements.

We enjoy working with ATCEN and look forward to working with your organization in the future.

Best Regards

Lim Chien Chong
Head, Branches and Government Business
Etiqa Insurance and Takaful

Joanna Tan
Head, Customer Care
Etiqa Insurance and Takaful

Etiqa Takaful Berhad (266243D)
(Formerly known as
Takaful Nasional Berhad)
Level 19, Tower C
Dataran Maybank
No 1, Jalan Maarof
59000 Kuala Lumpur
Malaysia

T +603 2297 3888
F +603 2297 3800
E info@etiqa.com.my
www.etiqa.com.my

Etiqa Online 1300 13 8888